

ATTACHMENT 25

DECLARATION OF LORIE J. HART

1. My name is Lorie J. Hart. I reside at 10 Riverview Road, Hampden, Maine, 04444.
2. Attached to this declaration are copies of telephone bills that I received from TDS Telecom, my local carrier. The statements from TDS Telecom are for the following billing dates: March 13, April 13, May 13, June 13 and July 13, 2002.
3. In February and early March 2002, my long distance carriers were Bell Atlantic (Verizon) for intraLATA toll service and AT&T for interLATA toll service. As reflected on my March 3, 2002, statement from TDS Telecom, my husband and I then had the Verizon "Pine Tree State" plan, which applied to in-state calls. We paid \$5.40 per month for 60 minutes, plus \$.08 per minute for each minute thereafter. Thus, for the 270 minutes of in-state long distance we used between and including February 1 and March 3, 2002, we were charged \$22.40 before taxes.
4. My April 13, 2002, statement shows that Qwest became our new intraLATA and interLATA carrier. It also shows that USBI billed us for calls made between and including March 13 and March 18, 2002. USBI charged us \$.25 per minute for in-state long distance calls, some three times higher than the rate we had paid under our Pine Tree State plan. Finally, the April 13, 2002, statement also shows a "PIC CHANGE CHARGE" of \$5.00, which was dated March 7, 2002.

5. Sometime in late February or early March I had taken a call from a telemarketer who claimed to be from AT&T. The telemarketer stated that AT&T was going to change ^{out of Business} my long distance service plan, and she asked whether that was OK with me. I said it was.

and the USBI would be taking over for my long distance service plan. L.J.H.

She also told me that someone would contact me later in the day to verify my approval. Later that day someone did contact me to verify my conversation with the telemarketer.

6. Some time thereafter, I received a letter from AT&T, which wanted to know why I had changed my long distance service to Business Options, Inc. I contacted AT&T about this. I related my conversation with the telemarketer. I had not wanted or intended to change my long distance service from AT&T. I asked AT&T to switch my long distance service back to it.

7. Our May 13, 2002, statement shows that our long distance service was switched from Qwest to AT&T on April 25, 2002. It also shows charges from USBI for long distance calls made between March 7 and April 15, 2002. The majority of these calls were in-state. USBI also charged us a monthly service fee of \$4.90 and a universal service charge of \$3.75.

8. Our June 13, 2002, statement shows that our long distance service was switched from AT&T to Qwest on May 9, 2002. We were charged a \$5.00 fee for this change. Neither I nor my husband authorized this change. USBI also charged us two monthly service fees of \$4.90 each and two universal service charges of \$3.75 each. Upon receipt and review of this bill, I immediately called TDS to have our service switched from USBI. I chose the "Pine Tree State" plan for in-state calls and A&T for out-of-state calls, the same service we had before being slammed.

9. Our July 13, 2002, statement shows that our long distance service was changed from Qwest on June 13, 2002, resulting in a \$5.00 charge for a "PIC CHANGE."

10. Although I believe that we ultimately received credit for most, if not all, of the charges that USBI had imposed, as well as for the charges that we were billed as a result

of the various changes that were made to our long distance service, I also believe that I had been lied to by the telemarketer and that I never would have authorized any change of long distance service had I been told the whole truth.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed this 14 day of October, 2003.


Lorie J. Hart

Due Date 04/11/02**JOHN A & LORIE J HART SR**

Previous Balance	Payments Thru 03/06/02	Adjustments Thru 03/06/02	Balance	Current Charges	Total Amount Due
\$72.72	\$.00	\$.00	\$72.72	\$77.00	\$149.72

THANK YOU FOR ALLOWING US TO SERVE YOU. YOU MIGHT NOT HAVE
NOTICED, BUT YOUR TOTAL AMOUNT DUE INCLUDES A PREVIOUS BALANCE.

SUMMARY OF CURRENT CHARGES

LOCAL SERVICE	29.44
LONG DISTANCE	47.56
TOTAL CURRENT CHARGES	\$77.00

Payments received after 03/06/02 may NOT be reflected on this bill.
Total current amount due by 04/11/02, overdue after that date.

FOR INQUIRIES SEE NUMBERS LISTED ON THE BACK OF THIS PAGE.

Detach and return bottom portion to insure proper credit to your account. Please do not mail cash.

GENERAL INFORMATION**OFFICE HOURS:**Monday thru Friday
8:00 a.m. - 5:00 p.m.
-----**WEB ADDRESS:**www.tdstelecom.com**OFFICE LOCATION:**TDS TELECOM 731
35 WESTERN AVE
PO BOX 250
HAMPDEN ME 04444-0250**NUMBERS TO CALL:**

Billing Inquiries 207-862-9911

Repair Number 207-862-9931

Toll Free Number 1-888-837-1347

Overdue Accounts 1-877-239-1600

LOCAL SERVICE DETAIL

QTY	DESCRIPTION	FROM	TO	BASIC	NON-BASIC
#	1 ONE-PARTY RESIDENCE ACCESS LINE - BASE RATE AREA	02-13-02	03-12-02	13.36	
#	1 CUSTOM CALL - CALL WAITING/CANCEL CALL WAITING	02-13-02	03-12-02	2.00	
	1 ACS - CALLER ID-BASIC WITH CALL WAITING	02-13-02	03-12-02	.00	
#	1 ACS-CALLER ID NUMBER & ANONYMOUS CALL REJECTION	02-13-02	03-12-02	4.95	
	1 CALL RESTRICT 900 AND 876 USAGE	02-13-02	03-12-02	.00	
	1 MONTHLY MAINTENANCE CHARGE ON INSIDE WIRING	02-13-02	03-12-02		1.10
	1 FCC INTERSTATE TOLL ACCESS CHARGE	02-13-02	03-12-02	5.00	
	1 FEDERAL UNIVERSAL SERVICE CHARGE	02-13-02	03-12-02	.34	
	1 MAINE STATEWIDE E911 SURCHARGE	02-13-02	03-12-02	.50	
	FEDERAL EXCISE TAX			.77	
	MAINE STATE SALES TAX			1.31	
	MAINE SCHOOL AND LIBRARY FUND SURCHARGE			.11	

TOTAL LOCAL SERVICE

\$29.44

You are responsible for the Total Amount Due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.

SUMMARY OF LONG DISTANCE CHARGES

Your Primary Intralata Carrier is BELLATLANTIC
 Your Primary Interlata Carrier is AT&T

VERIZON LONG DISTANCE
 AT&T LONG DISTANCE

24.09
 23.47

TOTAL SUMMARY OF LONG DISTANCE CHARGES

\$47.56

You are responsible for the Total Amount Due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.

BELL ATLANTIC LONG DISTANCE DETAIL



LONG DISTANCE CALLS

ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	AMOUNT
1	02-01	HERMON	ME 207-848-7120	534AM	2:00	NGHT	DIAL	DDD	PS	.12 *
2	02-01	BLUE HILL	ME 207-374-5137	657AM	7:00	NGHT	DIAL	DDD	PS	.80 *
3	02-01	BUCKSPORT	ME 207-469-2430	626PM	18:00	EVE	DIAL	DDD	PS	2.28 *
4	02-01	STOCKTNSPG	ME 207-567-4031	645PM	1:00	EVE	DIAL	DDD	PS	.26 *
5	02-01	STOCKTNSPG	ME 207-567-4031	647PM	10:00	EVE	DIAL	DDD	PS	1.83 *
6	02-02	BELFAST	ME 207-323-1754	147PM	1:00	NGHT	DIAL	DDD	PS	.16 *
7	02-03	HERMON	ME 207-848-7120	955AM	3:00	NGHT	DIAL	DDD	PS	.18 *
8	02-04	BUCKSPORT	ME 207-469-6191	1050AM	3:00	DAY	DIAL	DDD	PS	.67 *
9	02-06	BLUE HILL	ME 207-374-5137	659AM	7:00	NGHT	DIAL	DDD	PS	.80 *
10	02-06	HERMON	ME 207-848-7120	1049AM	1:00	DAY	DIAL	DDD	PS	.18 *
11	02-06	BLUE HILL	ME 207-374-5137	1139AM	7:00	DAY	DIAL	DDD	PS	2.02 *
12	02-06	BUCKSPORT	ME 207-469-2430	614PM	2:00	EVE	DIAL	DDD	PS	.31 *
13	02-07	HERMON	ME 207-848-7120	519PM	12:00	EVE	DIAL	DDD	PS	1.11 *
14	02-08	HERMON	ME 207-848-7218	451PM	12:00	DAY	DIAL	DDD	PS	1.57 *
15	02-09	BLUE HILL	ME 207-374-5137	757PM	2:00	NGHT	DIAL	DDD	PS	.26 *
16	02-10	HERMON	ME 207-848-7945	157PM	1:00	NGHT	DIAL	DDD	PS	.07 *

BELL ATLANTIC LONG DISTANCE DETAIL - Continued



LONG DISTANCE CALLS - Continued

ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	AMOUNT
17	02-10	BLUE HILL	ME 207-374-5137	415PM	2.00	NGHT	DIAL	DDD	PS	.26 *
18	02-12	BLUE HILL	ME 207-374-5137	449PM	14:00	DAY	DIAL	DDD	PS	3.62 *
19	02-13	BUCKSPORT	ME 207-469-6191	1145AM	1:00	DAY	DIAL	DDD	PS	.29 *
20	02-13	BLUE HILL	ME 207-374-5137	427PM	2.00	DAY	DIAL	DDD	PS	.67 *
21	02-13	HERMON	ME 207-848-7120	701PM	1 00	EVE	DIAL	DDD	PS	.11 *
22	02-14	BUCKSPORT	ME 207-469-6191	901AM	3.00	DAY	DIAL	DDD	PS	.67 *
23	02-14	ELLSWORTH	ME 207-667-2121	429PM	1:00	DAY	DIAL	DDD	PS	.40 *
24	02-14	ELLSWORTH	ME 207-667-2121	430PM	2:00	DAY	DIAL	DDD	PS	.67 *
25	02-14	ELLSWORTH	ME 207-667-2121	450PM	1:00	DAY	DIAL	DDD	PS	.40 *
26	02-14	ELLSWORTH	ME 207-667-4397	455PM	5.00	DAY	DIAL	DDD	PS	1.48 *
27	02-15	HERMON	ME 207-848-7120	446PM	10:00	DAY	DIAL	DDD	PS	1.44 *
28	02-15	ELLSWORTH	ME 207-266-4397	653PM	2.00	EVE	DIAL	DDD	PS	.43 *
29	02-15	HERMON	ME 207-848-7120	724PM	2.00	EVE	DIAL	DDD	PS	.20 *
30	02-16	BLUE HILL	ME 207-374-5137	947AM	11.00	NGHT	DIAL	DDD	PS	1.24 *
31	02-16	HERMON	ME 207-848-7218	1146AM	4:00	NGHT	DIAL	DDD	PS	.24 *
32	02-16	ELLSWORTH	ME 207-667-4397	325PM	1.00	NGHT	DIAL	DDD	PS	.16 *
33	02-16	ELLSWORTH	ME 207-266-4397	326PM	1:00	NGHT	DIAL	DDD	PS	.16 *
34	02-16	HERMON	ME 207-848-7218	350PM	1:00	NGHT	DIAL	DDD	PS	.07 *
35	02-16	ELLSWORTH	ME 207-667-4397	411PM	3:00	NGHT	DIAL	DDD	PS	.37 *
36	02-17	HERMON	ME 207-848-7120	1105AM	2:00	NGHT	DIAL	DDD	PS	.12 *
37	02-17	STOCKTNSPG	ME 207-567-4031	1120AM	1.00	NGHT	DIAL	DDD	PS	.16 *
38	02-19	HERMON	ME 207-848-7120	912AM	9:00	DAY	DIAL	DDD	PS	1.30 *
39	02-19	HERMON	ME 207-848-7120	116PM	6:00	DAY	DIAL	DDD	PS	.88 *
40	02-19	HERMON	ME 207-848-7218	129PM	6:00	DAY	DIAL	DDD	PS	.88 *
41	02-19	HERMON	ME 207-848-7120	137PM	3:00	DAY	DIAL	DDD	PS	.46 *
42	02-20	BLUE HILL	ME 207-374-5137	719AM	8:00	NGHT	DIAL	DDD	PS	.91 *
43	02-20	HERMON	ME 207-848-7120	1006AM	2.00	DAY	DIAL	DDD	PS	.32 *
44	02-22	BUCKSPORT	ME 207-469-3152	857AM	19:00	DAY	DIAL	DDD	PS	3.71 *
45	02-22	BLUE HILL	ME 207-374-5137	124PM	6:00	DAY	DIAL	DDD	PS	1.75 *
46	02-23	BUCKSPORT	ME 207-469-2430	852AM	1:00	NGHT	DIAL	DDD	PS	.11 *
47	02-23	HERMON	ME 207-848-7120	856AM	13:00	NGHT	DIAL	DDD	PS	.74 *
48	02-23	HERMON	ME 207-848-7218	1225PM	2:00	NGHT	DIAL	DDD	PS	.12 *
49	02-23	HERMON	ME 207-848-7218	521PM	1:00	NGHT	DIAL	DDD	PS	.07 *
50	02-26	ELLSWORTH	ME 207-667-4626	820AM	4:00	DAY	DIAL	DDD	PS	1.21 *
51	02-26	BLUE HILL	ME 207-374-5137	846AM	9:00	DAY	DIAL	DDD	PS	2.56 *
52	02-26	ELLSWORTH	ME 207-667-6500	325PM	4:00	DAY	DIAL	DDD	PS	1.21 *
53	02-26	HERMON	ME 207-848-7120	523PM	1.00	EVE	DIAL	DDD	PS	.11 *
54	02-27	HERMON	ME 207-848-7120	925AM	1:00	DAY	DIAL	DDD	PS	.18 *
55	02-27	HERMON	ME 207-848-7120	1025AM	1:00	DAY	DIAL	DDD	PS	.18 *
56	02-27	HERMON	ME 207-848-7120	1042AM	1:00	DAY	DIAL	DDD	PS	.18 *
57	03-01	HERMON	ME 207-848-7120	1257PM	8.00	DAY	DIAL	DDD	PS	1.16 *
58	03-02	BLUE HILL	ME 207-374-5137	914AM	5:00	NGHT	DIAL	DDD	PS	.59 *
59	03-03	HERMON	ME 207-848-7218	1037AM	1:00	NGHT	DIAL	DDD	PS	.07 *

SUBTOTAL \$.00

* ASTERISKED CALLS ARE NOT INCLUDED IN SUBTOTAL

PS PINE TREE STATE-SERVICE

PINE TREE STATE-SERVICE CALL TOTALS

QUALIFYING USAGE: 270.00 MIN(S)
ALLOTMENT: 60.00 MIN(S)

ADDITIONAL USAGE: 210.00 MIN(S) @ .0800/MIN(S) 16.80 TOTAL 16.80

PINE TREE STATE SERVICE WITH MESSAGE DETAIL FROM 02-13-02 TO 03-12-02 5.40

TAXES

FEDERAL EXCISE TAX .67
MAINE STATE SALES TAX 1.11
MAINE SCHOOL AND LIBRARY FUND SURCHARGE .11

BELL ATLANTIC LONG DISTANCE DETAIL - Continued



TOTAL BELL ATLANTIC LONG DISTANCE DETAIL

\$24.09

9-25

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AT&T Summary of Current Charges

Bill Section	Calls	Minutes	Amount
Direct Dialed Calls	6	73	19.13
Other Charges and Credits			3.70
Taxes and surcharges			0.64
Total AT&T Summary of Current Charges	6	73	23.47

AT&T Messages

The FCC requires AT&T and other carriers to pay into the Universal Service Fund (USF), which helps provide affordable telephone service and gives schools and libraries access to the Internet. Effective January 2002, your bill reflects an increase to the Universal Connectivity Charge. For current information please call 1-800-532-2021 or access our website at http://www.attconsumer.com/connectivity_charge.

Charges
AT&T Direct Dialed Calls
Domestic Calls

Date	Time	Place and Number Called	Type	Rate	Minutes	Amount
1 Jan27	04:17pm	CLARKSVL VA 434 374-4238	Direct	N/Wknd	11	1.76
2.Feb03	06:22pm	CLARKSVL VA 434 374-4238	Direct	N/Wknd	11	2.04
3.Feb05	07:08pm	CLARKSVL VA 434 374-4238	Direct	Eve	13	3.84
4.Feb08	05:56pm	CLARKSVL VA 434 374-4238	Direct	Day	8	2.80
5.Feb20	06:30pm	CLARKSVL VA 434 374-4238	Direct	Day	19	6.65
6.Feb24	04:41pm	CLARKSVL VA 434 374-4238	Direct	N/Wknd	11	2.04
Domestic Calls						19.13

Total AT&T Direct Dialed Calls
19.13
Other Charges and Credits

Description	Amount
7.Universal Connectivity Charge For an explanation of these charges, please call 1 800 532-2021.	2.20
8.Bill Statement Fee For an explanation of this charge, please call 1 888 ATT-BILL.	1.50

Total Other Charges and Credits
3.70
Taxes and surcharges

Description	Amount
Federal Tax @ 3%	0.64
Total taxes and surcharges	0.64

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Due Date 05/13/02

JOHN A & LORIE J HART SR

Previous Balance	Payments Thru 04/05/02	Adjustments Thru 04/05/02	Balance	Current Charges	Total Amount Due
\$149.72	\$72.72CR	\$.00	\$77.00	\$85.56	\$162.56

I THANK YOU FOR ALLOWING US TO SERVE YOU. YOU MIGHT NOT HAVE
NOTICED, BUT YOUR TOTAL AMOUNT DUE INCLUDES A PREVIOUS BALANCE.

SUMMARY OF CURRENT CHARGES

LOCAL SERVICE	34.71
CALLING SERVICES	.67
LONG DISTANCE	50.18
TOTAL CURRENT CHARGES	\$85.56

Payments received after 04/05/02 may NOT be reflected on this bill.
Total current amount due by 05/13/02, overdue after that date.

FOR INQUIRIES SEE NUMBERS LISTED ON THE BACK OF THIS PAGE.

Detach and return bottom portion to insure proper credit to your account. Please do not mail cash.

GENERAL INFORMATION**OFFICE HOURS:**Monday thru Friday
8:00 a.m. - 5:00 p.m.
-----**WEB ADDRESS:**www.tdstelecom.com**OFFICE LOCATION:**TDS TELECOM 731
35 WESTERN AVE.
PO BOX 250
HAMPDEN ME 04444-0250**NUMBERS TO CALL:**

Billing Inquiries 207-862-9911

Repair Number 207-862-9931

Toll Free Number 1-888-837-1347

Overdue Accounts 1-877-239-1600

PAYMENTS AND ADJUSTMENTS DETAIL

DATE	DESCRIPTION
03-12	PAYMENT - THANK YOU

AMOUNT
72.72CR

LOCAL SERVICE DETAIL

QTY	DESCRIPTION	FROM	TO	BASIC	NON-BASIC
# 1	ONE-PARTY RESIDENCE ACCESS LINE - BASE RATE AREA	03-13-02	04-12-02	13.36	
# 1	CUSTOM CALL - CALL WAITING/CANCEL CALL WAITING	03-13-02	04-12-02	2.00	
1	ACS - CALLER ID-BASIC WITH CALL WAITING	03-13-02	04-12-02	.00	
# 1	ACS-CALLER ID NUMBER & ANONYMOUS CALL REJECTION	03-13-02	04-12-02	4.95	
1	CALL RESTRICT 900 AND 976 USAGE	03-13-02	04-12-02	.00	
1	MONTHLY MAINTENANCE CHARGE ON INSIDE WIRING	03-13-02	04-12-02		1.10
1	FEDERAL SUBSCRIBER LINE CHARGE	03-13-02	04-12-02	5.00	
1	FEDERAL UNIVERSAL SERVICE CHARGE	03-13-02	04-12-02	.34	
1	MAINE STATEWIDE E911 SURCHARGE	03-13-02	04-12-02	.50	
# 1	INTERSTATE SIMULTANEOUS PIC CHANGE CHARGE	03-07-02	03-07-02	5.00	
	FEDERAL EXCISE TAX			.77	
	MAINE STATE SALES TAX			1.56	
	MAINE SCHOOL AND LIBRARY FUND SURCHARGE			.13	

TOTAL LOCAL SERVICE

\$34.71

You are responsible for the Total Amount Due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.

CALLING SERVICES DETAIL

# 1	NATIONAL DIRECTORY ASSISTANCE MSG(S)	65
TAXES		
	FEDERAL EXCISE TAX	02

TOTAL CALLING SERVICES DETAIL

\$.67

SUMMARY OF LONG DISTANCE CHARGES

Your Primary Intralata Carrier is QWEST
Your Primary Interlata Carrier is QWEST

USBI LONG DISTANCE	- New service provider this billing period	43.97
VERIZON LONG DISTANCE:		1.09
AT&T LONG DISTANCE:		5.12

TOTAL SUMMARY OF LONG DISTANCE CHARGES

\$50.18

You are responsible for the Total Amount Due on your bill. However, non-payment of any flagged charges may result in disconnection of your local service.

New service provider this billing period

USBI LONG DISTANCE DETAIL

LONG DISTANCE CALLS

#	ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	CARR-A	CARR-B	AMOUNT
#	1	03-13	HERMON	ME 207-848-7120	428PM	15 00	DAY	DIAL	DDD		USBI		3 75
#	2	03-13	SO BOSTON	VA 434-575-3100	558PM	15:00	EVE	DIAL	DDD		USBI		1.05
#	3	03-14	BLUE HILL	ME 207-374-5137	433PM	1.00	DAY	DIAL	DDD		USBI		.25
#	4	03-15	CLARKSVL	VA 434-374-4238	906AM	23.00	DAY	DIAL	DDD		USBI		1 61
#	5	03-15	HERMON	ME 207-848-7120	948AM	9:00	DAY	DIAL	DDD		USBI		2.25
#	6	03-15	HERMON	ME 207-848-7120	210PM	20:00	DAY	DIAL	DDD		USBI		5.00
#	7	03-15	HERMON	ME 207-848-7218	235PM	1.00	DAY	DIAL	DDD		USBI		.25
#	8	03-15	HERMON	ME 207-848-7218	236PM	1.00	DAY	DIAL	DDD		USBI		.25
#	9	03-15	HERMON	ME 207-848-7218	237PM	8.00	DAY	DIAL	DDD		USBI		2 00
#	10	03-16	STOCKTNSPG	ME 207-567-4031	510PM	8.00	NGHT	DIAL	DDD		USBI		2.00
#	11	03-17	HERMON	ME 207-848-7218	1137AM	1.00	NGHT	DIAL	DDD		USBI		.25
#	12	03-18	BLUE HILL	ME 207-374-5137	816AM	2.00	DAY	DIAL	DDD		USBI		50
#	13	03-18	STOCKTNSPG	ME 207-567-4031	818AM	57:00	DAY	DIAL	DDD		USBI		14.25
#	14	03-18	BUCKSPORT	ME 207-469-3282	1051AM	11.00	DAY	DIAL	DDD		USBI		2.75
#	15	03-18	HERMON	ME 207-848-7120	413PM	18:00	DAY	DIAL	DDD		USBI		4.50

SUBTOTAL \$40.66

CARR-A The long distance company who provided your service.

USBI : USBI

TAXES

FEDERAL EXCISE TAX	1.22
MAINE STATE SALES TAX	1.90
MAINE SCHOOL AND LIBRARY FUND SURCHARGE	.19

TOTAL USBI LONG DISTANCE DETAIL

\$43.97

BELL ATLANTIC LONG DISTANCE DETAIL



LONG DISTANCE CALLS

ITEM	DATE	PLACE CALLED	NUMBER CALLED	TIME	MINUTES	RATE	CLASS	TYPE	CP	AMOUNT	
1	03-04	HERMON	ME 207-848-7120	958AM	1:00	DAY	DIAL	DDD	PS	.18	
2	03-05	BLUE HILL	ME 207-374-5137	737AM	4.00	NGHT	DIAL	DDD	PS	.48	
#	3	03-07	HERMON	ME 207-848-7218	358PM	13.00	DAY	DIAL	DDD	FG	1.86

SUBTOTAL \$1.86

* ASTERISKED CALLS ARE NOT INCLUDED IN SUBTOTAL

PS . PINE TREE STATE-SERVICE

FG : MAINE VOLUME CALLING

MAINE VOLUME DISCOUNT CALL TOTALS

MAINE VOLUME CALLING DISCOUNT 1 86 @ 0% .00

TOTAL .00

BELL ATLANTIC LONG DISTANCE DETAIL - Continued**PINE TREE STATE-SERVICE CALL TOTALS**QUALIFYING USAGE 5.00 MIN(S)
ALLOTMENT: 00 MIN(S)ADDITIONAL USAGE. 5.00 MIN(S) @ 0800/MIN(S) .40
TOTAL .40

PINE TREE STATE SERVICE WITH MESSAGE DETAIL FROM 03-06-02 TO 03-12-02 1.26CR

TAXESFEDERAL EXCISE TAX .03
MAINE STATE SALES TAX .05
MAINE SCHOOL AND LIBRARY FUND SURCHARGE 01**TOTAL BELL ATLANTIC LONG DISTANCE DETAIL****\$1.09**

AT&T Summary of Current Charges

Bill Section	Calls	Minutes	Amount
Direct Dialed Calls	1	9	3.15
Other Charges and Credits			1.86
Taxes and surcharges			0.11
Total AT&T Summary of Current Charges	1	9	5.12

AT&T Messages

Thank you for choosing AT&T. Are you moving? Taking your AT&T services along with you is as easy as 1,2,3. Get your new phone number by contacting your new local company. Advise them you want AT&T Long Distance Service in your new home. Call 1 800 MOVE ATT, ext. 80599, to enjoy continuous benefits of your AT&T calling plans and services in your new home.

Charges**AT&T Direct Dialed Calls****Domestic Calls**

Date	Time	Place and Number Called	Type	Rate	Minutes	Amount
1.Feb28	06.30pm	CLARKSVL VA 434 374-4238	Direct	Day	9	3.15
Domestic Calls						3.15
Total AT&T Direct Dialed Calls						3.15

Other Charges and Credits

Description	Amount
2 Universal Connectivity Charge	
For an explanation of these charges, please call 1 800 532-2021.	0.36
3. Bill Statement Fee	
For an explanation of this charge, please call 1 888 ATT-BILL.	1.50
Total Other Charges and Credits	1.86

Taxes and surcharges

Description	Amount
Federal Tax @ 3%	0.11
Total taxes and surcharges	0.11

Due Date 06/11/02

JOHN A & LORIE J HART SR

Previous Balance	Payments Thru 05/07/02	Adjustments Thru 05/07/02	Balance	Current Charges	Total Amount Due
\$162.56	\$77.00CR	\$.00	\$85.56	\$125.30	\$210.86

 I THANK YOU FOR ALLOWING US TO SERVE YOU. YOU MIGHT NOT HAVE
 NOTICED, BUT YOUR TOTAL AMOUNT DUE INCLUDES A PREVIOUS BALANCE.

SUMMARY OF CURRENT CHARGES

LOCAL SERVICE	34.74
CALLING SERVICES	.67
LONG DISTANCE	89.89
TOTAL CURRENT CHARGES	\$125.30

Payments received after 05/07/02 may NOT be reflected on this bill.
 Total current amount due by 06/11/02, overdue after that date.

FOR INQUIRIES SEE NUMBERS LISTED ON THE BACK OF THIS PAGE.

Detach and return bottom portion to insure proper credit to your account. Please do not mail cash.

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GENERAL INFORMATION**OFFICE HOURS:**Monday thru Friday
8:00 a.m. - 5:00 p.m.
-----**WEB ADDRESS:**www.tdstelecom.com**OFFICE LOCATION:**TDS TELECOM 731
35 WESTERN AVE
PO BOX 250
HAMPDEN ME 04444-0250**NUMBERS TO CALL:**

Billing Inquiries 207-862-9911

Repair Number 207-862-9931

Toll Free Number 1-888-837-1347

Overdue Accounts 1-877-239-1600

Did you know we offer inside wire protection? For a small monthly fee, we repair or replace your damaged wiring quickly and without additional charges. The Inside Wire Protection Plan delivers peace of mind for just pennies a day! Call today to sign up for this convenient service.